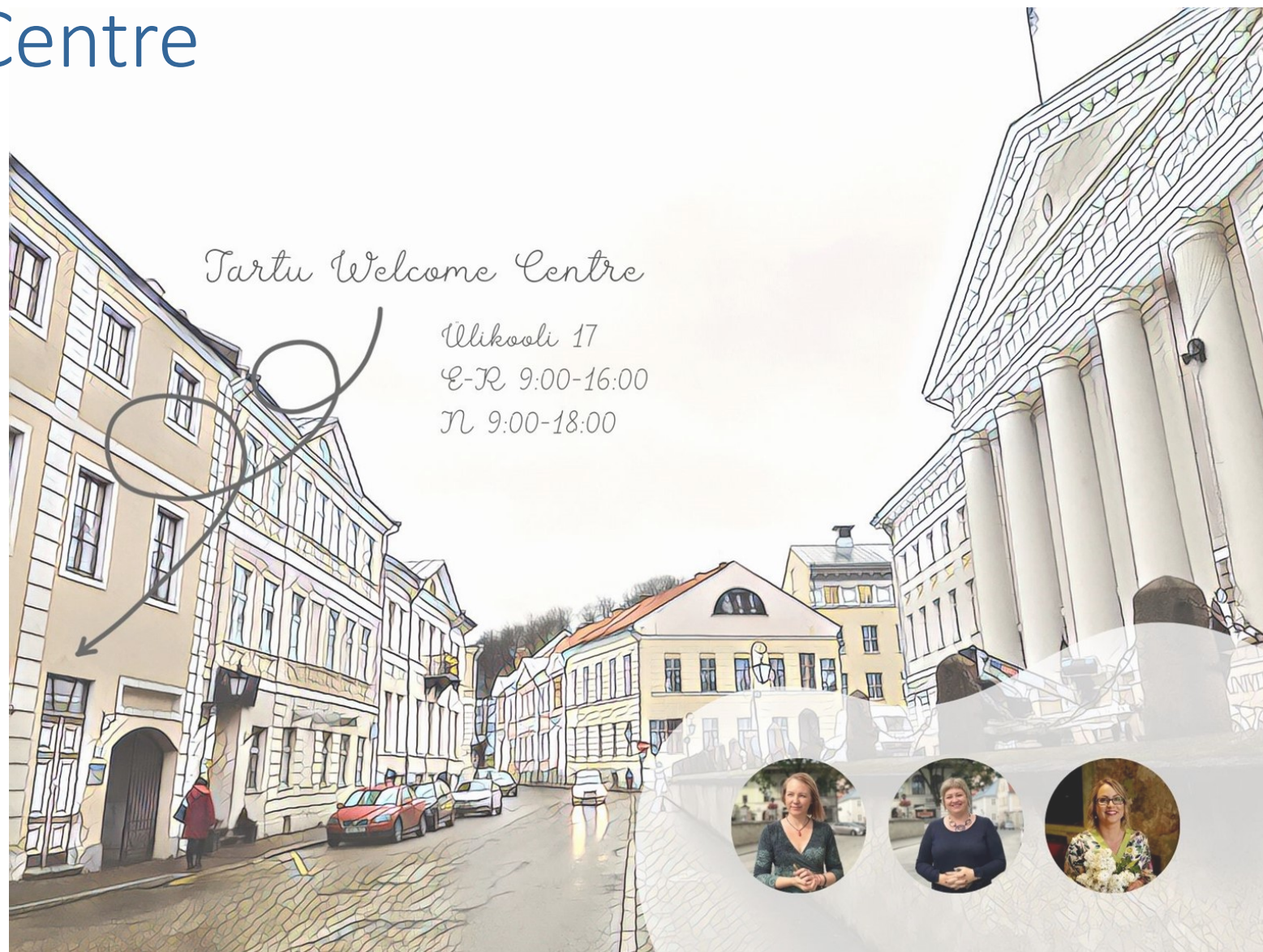
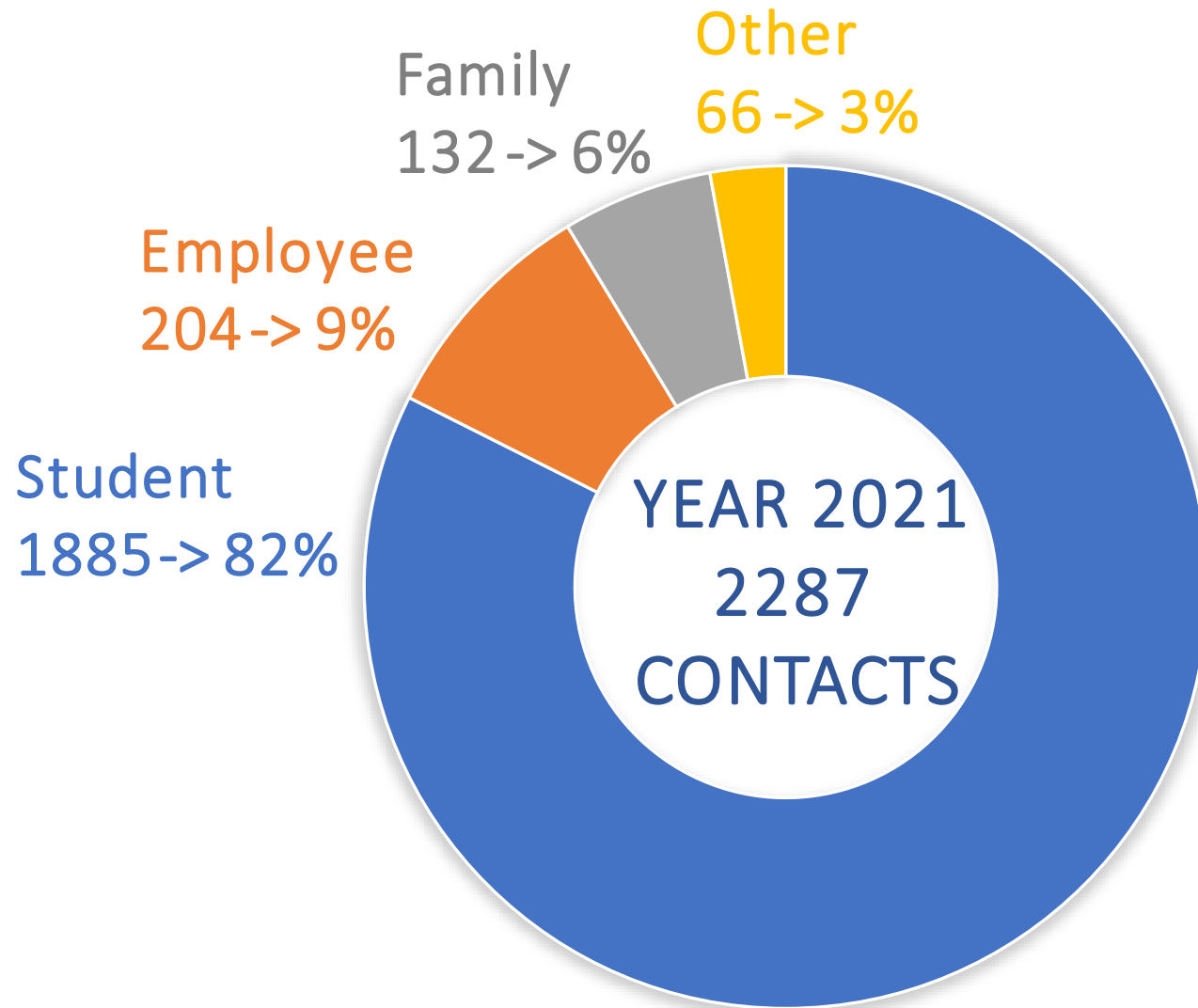


Tartu Welcome Centre



Janika Hango – CEO





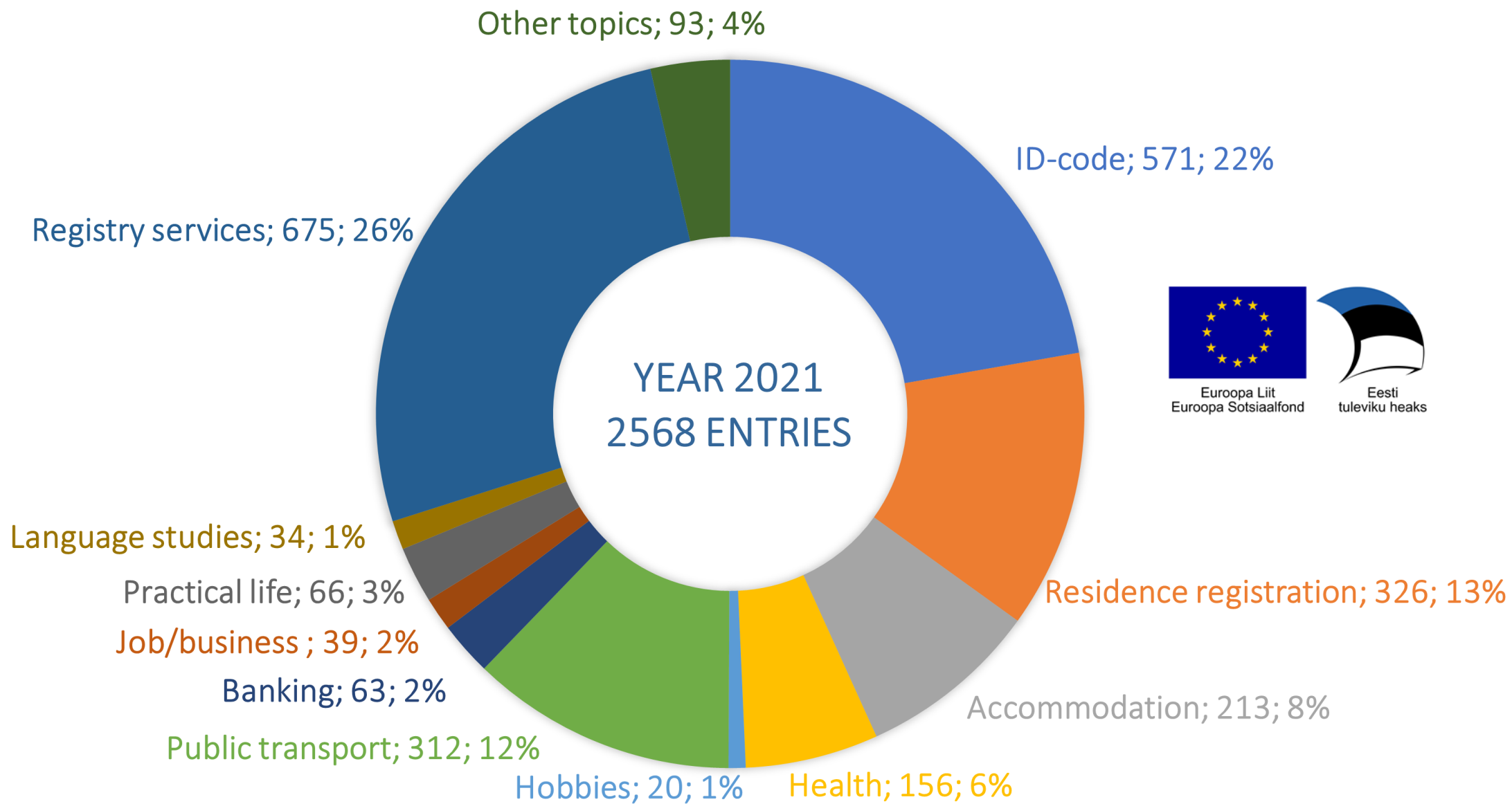
Since 21.08.2019

Contacts:

- 2019 – (4 months) 228
- 2020 – 1147
- 2021 – 2287
- 2022 – (4,5 months) 1154



Clients from 89 countries



Filling and connecting gaps

- Rental issues, fraud
- Choosing a pension fund, cancelling a pension pillar
- Applying for a child custody
- New documents after gender reassignment
- Why to work officially
- Introducing our digital world
- Explaining our official letters
- "When and where do I pay the curtain fund?" – everyday life questions
- Complaints about healthcare

Tartu Welcome Centre

We are here to support you in the process of settling in Tartu!

- Residency registration, ID-code issuing and bus card personalisation
- Free consultations and information regarding settling in
- Cultural and networking events

