



Coordinated reception of refugees in Iceland

Nichole Leigh Mosty
Director Multicultural Information Centre
Fjölmenningarsetur



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FJÖLMENNINGARSETUR
MULTICULTURAL AND INFORMATION CENTRE

Primary aims

- **Improve** services for refugees after the application for international protection in Iceland has been approved
- **Continuity** in services from the provision of international protection to permanent residence
- **Coordinate** reception system for refugees regardless of how they arrive in the country or where they end up in the country (quota refugees, asylum seekers or family reunification)
- **Collaborate** efforts by professionals across the spectrum from national level through to grassroots work together providing services and programs with specified integration and participation into local communities/cities/towns
- **Ensure** that refugee experience security from the first initiation of reception efforts and receive the support needed to flourish in Icelandic society.

Our role

- **Provide** refugees with information regarding the first steps after receiving refugee status in Iceland.
- **Invite** refugees to participate in a coordinated reception program.
- **"Pair"** refugees with host municipalities.
- **Provide** municipalities with professional guidance, advice and checklists regarding reception of refugees.
- **Ensure** the dissemination and sharing of knowledge and experience between professionals.
(Create a network for professionals across disciplines)
- **Bridge** information, people, systems, and levels of government.

How does it work?

1. First contact (Start of process)

Referrals from the Directorate of Immigration

- When asylum seekers get their refugee status
- Family reunifications get an interview with Immigration after arriving to Iceland

Quota refugees

- Interviews through internet IOM
- Reception at airport

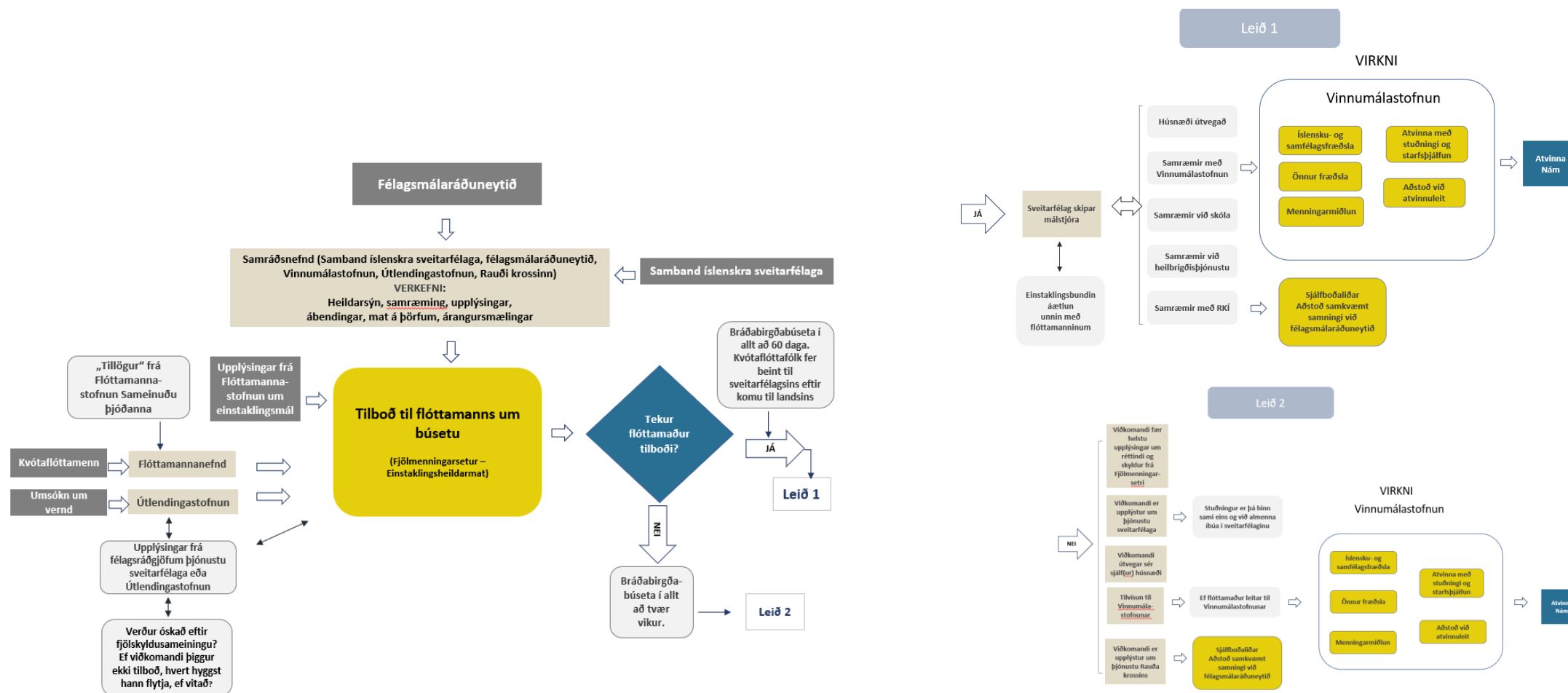
2. Information and assessment interview with us

Interview with refugee **focus on providing information**, work to assess needs, offer choice of municipality

3. Moved to municipality

Social affairs case worker assigned enrolls refugee in integration plan for services (housing, Icelandic courses, community education courses, Directorate of labor assistance in job market, education social programs, assistance with children enrolling in school sport and leisure programs assistance with other important rights healthcare and various empowerment and community programs with grassroots community players)

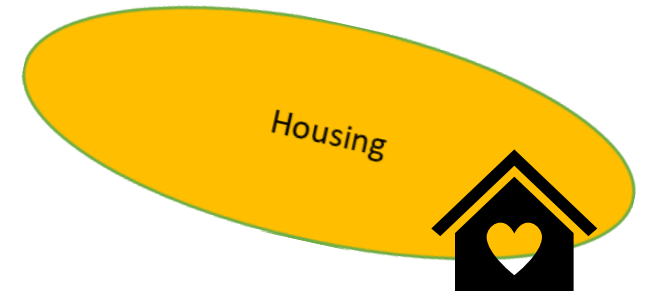
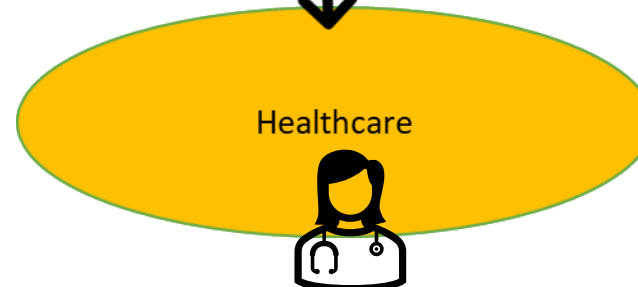
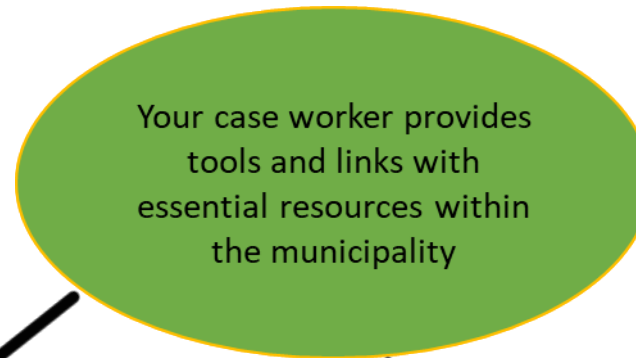
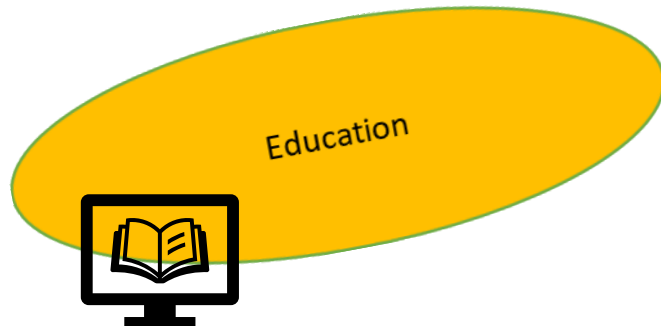
What it looks like?



At the local level

The goal of the **settlement program** is to:

- Find a municipality that fits each refugee needs.
- Give refugees the tools, information, and support they need to build a good life in Iceland.



What it feels like...



Thank you!

Contact information / About the MCC



General inquiries

mcc@mcc.is



Refugee matters

refugee@mcc.is



Endurgreiðsla til
sveitarfélaga

15.grumsokn@mcc.is



Give us a call

+354-450-3090 (9:00 - 15:00)



About Us / Staff



Here we are

Árnagata 2-4 400 Ísafjörður



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MULTICULTURAL AND INFORMATION CENTRE